

# STAR CRUISES

## BOOKINGS POLICY

### VISA/ PASSPORT REQUIREMENTS & PASSAGE RESTRICTIONS

1. All passports must have at least 6 months' validity from the date of sailing.
2. Any child whose travel document is attached to the parent's passport must travel with the accompanying parent.
3. Passengers are responsible to ensure all travel documents and visas are in order prior to departure from their home country. Visa and immigrations regulations vary depending on travel destinations and the nationalities of the passengers. Passengers are advised to consult their diplomatic representations on the immigration formalities for their proposed itineraries.
4. Passage for pregnant woman will only be permitted before her 24<sup>th</sup> week of pregnancy at the time of sailing.
5. Star Cruises reserves the right to refuse embarkation to any passenger whose medical condition is not made known during reservation or prior to sailing, and shall not be required to refund any portion of the fare paid by the aforementioned passenger.
6. No refund will be made to passengers who are denied embarkation for non-compliance of immigration requirements.
7. Malaysian Restricted passport is not allowed for the 2 N Weekend Cruises ex Singapore. Only International passports are accepted by Immigration law.
8. All permanent residents of Singapore must have their blue Singapore PR ID card or PR stamp attached to their International passports for immigration clearance.

### CANCELLATION CHARGES

Days prior to sailing	Cancellation Charges (per person)
30 days or more	S\$100 per cabin
14 days or more	25% of Full Fare
8 days to 13 days	50% of Full Fare
7 days or less	100% of Full Fare
No Show / No Written Notice	100% of Full Fare

### AMENDMENT CHARGES

A S\$20 administration fee (per person) will be charged for changes made to booking after confirmation is issued. This fee excludes cancellation fees.

### TERMS & CONDITIONS

1. All fares are in Singapore Dollars and do not include Passenger Handling Fee, Security Surcharge and optional land tours. Fares stated are applicable to Singaporeans and Foreigners holding employment pass or Permanent Resident (PR) status in Singapore only.
2. A maximum of 3 Adults or 2 Adults + 2 Children will be allowed in an Ocean View Stateroom with Balcony.
3. Single fare passenger pays 150% of twin-sharing fare.
4. Infant (below 2 years old) pays 25% of market twin-sharing fare – applicable only upon 2 full fare paying passengers.
5. Star Cruises reserves the right to cancel or substitute any scheduled port of call at any time and / or for any reason whatsoever without prior notice.
6. All cruises/ passages are subject to the Terms and Conditions of Carriage of Star Cruises ("TTC"), and available upon request at Star Cruises office and Star Cruises website [www.starcruiises.com](http://www.starcruiises.com).

The information given is accurate at the time of printing.

